Electronic Acknowledgement Receipt				
EFS ID:	2219316			
Application Number:	10678876			
International Application Number:				
Confirmation Number:	1277			
Title of Invention:	Call center communications system for handling calls to a call center			
First Named Inventor/Applicant Name:	Minh Duy Khuc			
Customer Number:	28004			
Filer:	Douglas M. Grover/Jamie Cameron			
Filer Authorized By:	Douglas M. Grover			
Attorney Docket Number:	1202a			
Receipt Date:	20-SEP-2007			
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Time Stamp:	12:22:26			
Application Type:	Utility under 35 USC 111(a)			

Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$130
RAM confirmation Number	8316
Deposit Account	210765

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1 Terminal Disclaimer Filed	Terminal Disclaimer Filed	TermDiscl.pdf	116730	no	1
	r emibisci.pai	633e805ee9d5f5e455435e3bb5cbeb9e c6ccd946	110		
Warnings:					
Information:					
2 Amendment - After Non-Final Rejection	ResponsetoOA.pdf	41417	no	8	
		a2426d5da669be8c16a1ff5278549ab8 902819c1			
Warnings:					
Information:					
3 Fee Worksheet (PTO-06)	fee-info.pdf	8151	- no	2	
		1e4dcfba22f4c0aae2faba35b312ffb19c 1dcb8b			
Warnings:					
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		Total Files Size (in bytes)	166298		

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.